

LEAVENWORTH OKTOBERFEST ALCOHOL POLICIES

This is a family oriented event. We want to provide a safe and sober environment where guests can enjoy German music, dancing, entertainment, food, friendship, fun and beverages. This is not a beer drinking contest, nor an event to promote over-indulgence. When in doubt about someone's level of intoxication, PLEASE DO NOT SERVE THEM. We would rather have a few people leave mad than in an EMT vehicle, escorted by the police or, worse, driving intoxicated.

TWO BASIC RULES FOR ALCOHOL SERVERS:

A. DO NOT SERVE TO MINORS

B. DO NOT OVER-SERVE

A. DO NOT SERVE TO MINORS

1. Never sell to anyone who does not have a **current wristband**.
2. Even if the customer is wearing a valid wristband it is your responsibility to ensure that customers are of legal age. **If in doubt, ask for ID.**
3. When asking a customer for identification, be polite and advise them it is Oktoberfest policy.
4. Have the customer hand you the ID from their wallet. We accept the following Washington State approved identification (IDs):
 - State Driver's Licenses
 - Military ID
 - Passport

It is the responsibility of all servers to be able to read and understand the ID being handed to them. When in doubt, request the assistance of Security or Alcohol Control.

5. When you receive the identification, look to the left of the photo to **when** the person turns age 21.
6. If the person is old enough, then check the **date of birth** (DOB), the expiration date (do not accept expired ID's), the photo and physical description.
7. If the person is **not old enough** to buy the product, make sure to **take the product away before declining the purchase**. Remove their wristband if possible.

**CONTACT SECURITY AND REPORT THE ATTEMPTED PURCHASE
AND HAVE THE PERSON REMOVED FROM THE EVENT.**

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B. DO NOT OVER-SERVE

1. **Sell only TWO (2) beers per customer at a time.**
2. **OVER-SERVICE** is defined as selling alcoholic beverages to individuals showing obvious signs of intoxication.
3. **DO NOT SERVE ALCOHOL** to anyone who exhibits any of the following effects and/or symptoms:
 - Speech can be slurred and or slow.
 - Motor skills might be unsteady, deliberate, slowed reactions.
 - Behavior usually is seen in lowered inhibitions, mood swings, and emotional changes.
 - Thought process changes sensory perception, inability to focus, cannot multi-task.

Typical signs:

- Careless or clumsy with money
 - Unsteady walking
 - A strong odor of alcohol
 - Behavior changes - Watch for customers who lose their concentration or train of thought during conversation. Look for bobbing heads and drooping eye lids.
 - Speech patterns - Talk to your customers and watch for these signs of intoxication:

Bragging	Slurred speech
Arguing	Talking slowly and deliberately
Swearing	Complaining
Loud Talking	
4. When you are checking for ID or refusing service, always be polite but firm. If it is helpful, mention that you are following Oktoberfest and Washington State Liquor Control Board (WSLCB) policy.
 5. **WHEN IN DOUBT - DO NOT SERVE**
 6. **Entertainers are not allowed to drink during performances. They may, however, drink if they are of legal age when they are not performing and away from their stage.**
 7. **EMPLOYEES SHALL NOT DRINK ALCOHOL WHILE ON DUTY, DURING BREAKS OR MEAL BREAKS. EMPLOYEES OBSERVED DRINKING ANY TIME DURING THEIR SCHEDULED WORK TIME, WILL BE DISMISSED IMMEDIATELY.**
 8. **NO FREE ALCOHOL SAMPLES! Giving away alcohol for free is cause for immediate dismissal.**